



Attorney's Docket No.: 10360-009001

Can 2761 #
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : William Carter Carroll Bullard Art Unit : Unknown
Serial No. : 09/276,207 Examiner : Unknown
Filed : March 25, 1999
Title : CAPTURING QUALITY OF SERVICE

Assistant Commissioner for Patents
Washington, D.C. 20231

INFORMATION DISCLOSURE STATEMENT

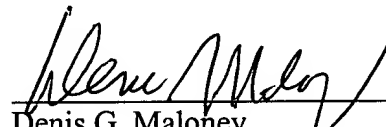
Applicant submits the references listed on the attached form PTO-1449, copies of which are enclosed.

This statement is being filed within three months of the filing date of the application or before the receipt of a first Office action on the merits. Please apply any charges or credits to Deposit Account No. 06-1050.

Respectfully submitted,

Date:

2/10/2000



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CERTIFICATE OF MAILING BY FIRST CLASS MAIL

I hereby certify under 37 CFR §1.8(a) that this correspondence is being deposited with the United States Postal Service as first class mail with sufficient postage on the date indicated below and is addressed to the Assistant Commissioner for Patents, Washington, D.C. 20231.

February 10, 2000
Date of Deposit

Signature
Marie Collins
Typed or Printed Name of Person Signing Certificate